



RAFAELA IOANNIDOU

CONTACT DETAILS

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LANGUAGES

Greek



English



German




COMPUTER SKILLS


Microsoft Office
- ECDL &
- long professional experience




SQL management studio
- experience as business analyst



SAS management studio
- experience as data analyst



C++ & JAVA programming



PROFESSIONAL EXPERIENCE

Nov '22 – Now

OSPSG

(Outsourced Service Provider Support Group)

UPS of Greece Company – Makropoulou Avenue, Attiki

- Pricing for subcontractors' services
- Analysis of data, Calculations and Reports of hypothetical Scenarios
- Support in daily operation issues, new projects' application of Subcontractors
- Participating in negotiations with potential subcontractors.
- Readjustment of agreements and contractual changes

Jun '21 – Sep 22

Re-insurance Department

NP Insurance Company – Marousi, Athens

- Communicate with Reinsurance Brokers in order to achieve Facultative Reinsurance
- Record and report any Facultative Reinsurance offered and provided
- Conduct monthly and quarterly reports for Quotes Policies Reinsurance and Claims (MS Excel)
- Head of Claims (occasionally).
- Head of Underwriting Marine (occasionally).

Jan '19 – Jun '19

Data Analyst

Skyfire Insurance Company Limited – Gibraltar

- Reclassification of Post-Codes' risk classes based on statistics
- Collecting and analysing data from the databases to spot relationships within the factors (using SAS)
- Create and update sales diagrams and reports
- Participate in trainee programs for usage of insurance softwares (ie EMBLEM, RADAR).

Jul '16 – Aug '18

Business Analyst - Tester

iPipeline UK Ltd – Bromley, London

(Department: TCP Lifesystems: software provider for insurance)

- Maintaining and updating calculations, underwriting and other business rules/restrictions
- Collecting and analysing data from the databases (using SQL management studio) in order to investigate errors
- Liaising with customers of North American projects and the development team for updates and improvements in software. Demonstrating of softwares' functionality.

May '15 – Jun '16

Operation Associate

GAP Store – (208 Regent Street) London

- Processing the product deliveries
- Organising the stockrooms
- Customer Service

PERSONAL SKILLS

Communication Skills



Team Work Ethic



Numerical Skills



Creative



Team Player



Time management



Organisational skills & Prevent problem



EDUCATION / PROFESSIONAL QUALIFICATIONS

Actuarial Qualifications

(Institute and Faculty of Actuaries – IFoA - UK)

- Financial Mathematics (CT1),
- Probability and Mathematical Statistics (CT3),
- Models (CT4),
- Life Contingencies (CT5),
- Statistical Methods (CT6)

Oct '08 – Feb '14

Degree of Mathematics - (grade: 7.28 out of 10)
University of Ioannina

- Applied Mathematics and Engineering Research,
- Mathematical Analysis,
- Algebra and Geometry,
- Probability, Statistics and Operations

Sep '02 – Jun '08

15th of Thessaloniki High School
Geniko Enieo Likio

ACHIEVEMENTS

- Nominated by colleagues for the "employee of the first quarterly of year 2018" reward.
(Analyst iPipeline UK)
- As a hardworking and dedicated individual, I have been rewarded twice by my managers.
(Operation Associate, GAP, London)
- My academic record belongs to the upper 5% of Mathematical Department of Ioannina.

HOBBIES & INTERESTS



Tango



Travelling



Volunteering